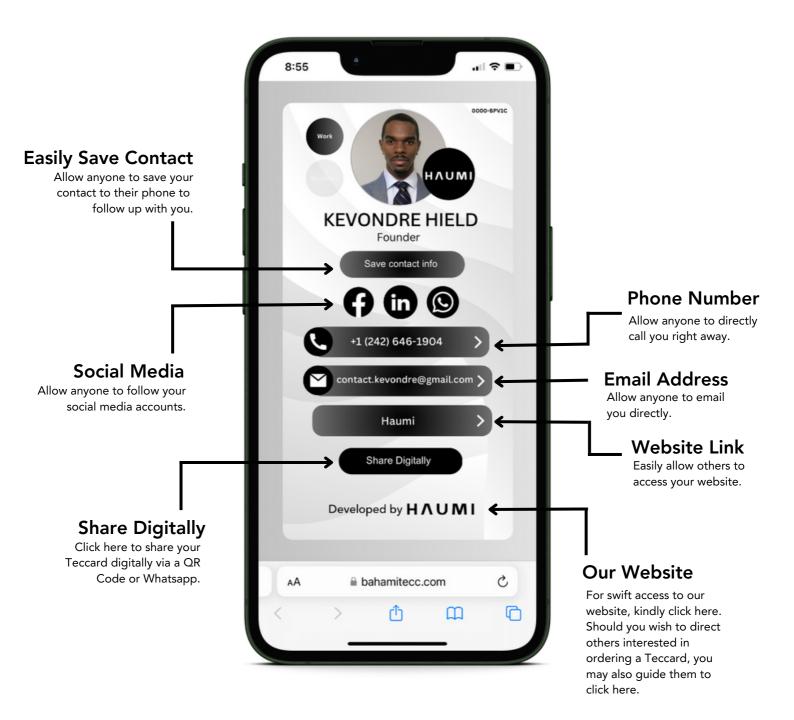
ΗΛυΜΙ

TECCARD

User Manual

Your Profile

Get to know your Teccard



FREQUENTLY ASKED QUESTIONS

1 HOW DO I SHARE WITH ANDROID PHONES?

To effectively read your Teccard on Android phones, it is optimal to position it at the central area on the back of the device.

Please be aware that the Black Pearl Teccard cannot be read under the following circumstances:

- When the user's phone is in airplane mode
- When the device flashlight is active
- When the phone is locked
- When the camera application is open

2 HOW DO I SHARE WITH APPLE PHONES?

To accurately read the Blac Pearl Teccard on iPhones, it is recommended to position it at the uppermost part of the back of the device.

Please note that the Blac Pearl Teccard is not accessible for reading under the following conditions:

- When the user's phone is in airplane mode
- When the device flashlight is activated
- · When the phone screen is turned off
- · When the camera application is in use

3

DOES THE OTHER PERSON NEED TO HAVE AN APP?

The Blac Pearl Teccard offers a seamless sharing experience without the necessity for the recipient to install any additional applications. Simply initiate the transfer by tapping your Teccard to their phone or enabling them to scan the QR code with their camera. This straightforward process allows them instant access to your information without the need for an app.

4 WHAT SHOULD I DO IF MY TECCARD IS LOST OR STOLEN?

In the unfortunate event of loss or damage, kindly reach out to our customer support team. We will promptly deactivate the lost or damaged card, and facilitate the process for ordering a replacement Teccard. Your prompt communication allows us to expedite the issuance of a new card.

5

CAN I USE MY BLAC PEARL TECCARD INTERNATIONALLY WHEN I TRAVEL FOR BUSINESS OR NETWORKING EVENTS?

Certainly, the Blac Pearl Teccard is specifically engineered for international utility, rendering it an exceptional resource for networking at global events and conferences.

6 HOW OFTEN CAN I TAP MY TECCARD TO ANOTHER DEVICE WITHOUT CAUSING DAMAGE OR WEAR?

Engaging in tap interactions between your Teccard and another device is unlikely to result in damage or wear. The Teccard is expressly designed for repetitive use and constructed to withstand regular interactions without compromising its integrity.

7 HOW DO I UPDATE MY TECCARD INFORMATION?

For any updates to the information on your Teccard, please reach out to our customer support team at info@haumi.co or contact us at (242) 646-1904. Our dedicated support team will promptly assist you in adjusting the relevant information.

8

CAN I KEEP THE TECCARD IN MY WALLET OR POCKET WITHOUT WORRYING ABOUT IT BENDING OR **BREAKING?**

The Blac Pearl Teccard is designed to be thin and lightweight, making it suitable for storage in a wallet or pocket. It's flexible and less likely to break or bend compared to traditional plastic cards.

9

CAN THE TECCARD WITHSTAND MOISTURE AND WATER?

The Blac Pearl Teccard is not waterproof, so it's important to shield it from extended contact with moisture or water. While it can tolerate some water exposure, it's advisable to keep it dry for long-lasting performance.

HOW DO I SHARE FEEDBACK OR SUGGESTIONS FOR 10 **IMPROVING THE TECCARD AND ITS FEATURES?**

We value your feedback and suggestions. Please reach out to our customer support via our email address info@haumi.co to share your insights, and our team will review your input.

IF YOU HAVE ADDITIONAL QUESTIONS PLEASE CONTACT CUSTOMER SUPPORT

Info@haumi.co

